DISTRIBUTED DIALING SYSTEM AND METHOD

Abstract of the Disclosure

A distributed dialing system comprises a plurality of networked personal computers connected to a public switched telephone network (PSTN) through a gateway. Each personal computer includes an auto-dialing module to retrieve a different set of telephone numbers from a contact source and simultaneously dial at least a subset of the retrieved telephone numbers using the gateway. A communication module establishes a voice connection with a first contacted party in response to the gateway indicating that the first contacted party has answered. A routing module selects one of the networked personal computers that does not currently have an active voice connection in response to receiving an indication from the gateway that a second contacted party has answered while the voice connection with the first contacted party is still active. Thereafter, the routing module signals the selected personal computer to establish a voice connection with the second contacted party.